

## Billing Arrangements & Fees

We are a Mixed Billing practice. Medicare-holders (no concession card), Overseas Visitor/Student Health cover will be privately billed. Our fees are as followed:

Consultation type	Private fee	Medicare Rebate	Gap Payment
<b>Standard</b> Item 23 (up to 15 mins)	\$90	\$42.85	\$47.15
<b>Long</b> Item 36 (up to 30 mins)	\$152	\$82.90	\$69.10
<b>Prolonged</b> Item 44 (up to 45 mins)	\$210	\$122.15	\$87.85

We Bulk Bill patients who have a valid Pensioner Card, Health Care Card, Commonwealth Seniors Cards, Veteran Affairs Card and children under 16 years old. Exceptions include procedures in the treatment room and home visits.

## Reminder System

We run a reminder system for recalling patients for review of health conditions, e.g. blood Pressure checks, cholesterol reviews, health assessments etc. Cervical Screening information is automatically forwarded to the National Cancer Screening Registry. If you do not wish to be included in any of these reminder systems, please let us know.

## Test Results

For a review of test results, it is necessary to make a follow-up appointment.

## Patient Responsibility

Our practice takes an active approach to ensure the best outcomes for patients at all times even if they choose to reject management advice. Patients should notify the doctor if they want to refuse a specific advice or procedure.



## Feedback

Your feedback and comments are welcome. Please feel free to speak with us if you have any comments.

If you have concerns that a complaint has not be addressed adequately by the practice, you may wish to contact an external body:

Health & Disability Services Complaints Office  
GPO Box B61, Perth WA 6838  
6551 7600 or 1800 813 583

## AFTER HOURS CARE

For aftercare medical attention contact

**WADMS (Home Visit Locum Service)**

Phone: 9321 9133

In an **EMERGENCY** dial 000

**OR visit your nearest Emergency Department**

**Fiona Stanley Hospital**

Robin Warren Drive, Murdoch

OR

**St. John of God, Murdoch**

100 Murdoch Drive, Murdoch

Scan Me!



Visit our website

[www.queensparkmedical.com.au](http://www.queensparkmedical.com.au)



339 Wharf Street  
Queens Park  
WA 6107

Phone: (08) 9356 8993

Fax: (08) 9356 8994

[reception@queensparkmedical.com.au](mailto:reception@queensparkmedical.com.au)



## Opening Hours

Monday - Friday 8.15 am to 5.30 pm  
Saturday 8.30 am to 11.30 am  
Sunday & Public Holidays Closed

Queens Park Medical Centre is committed to continuous quality improvement and is accredited with Australian General Practice Accrediation Limited (AGPAL)



*Everyone who comes leaves feeling better*

## Our Clinical Staff



**Dr Tim Ong** has a Bachelor of Medicine and Surgery from UWA. He achieved the fellowship of the Royal Australian College of General Practitioners in 2000 and has completed a certificate in Sports Medicine in and a Diploma in Musculoskeletal Medicine.



**Dr Hollie Speake** graduated with a Bachelor of Medicine/Bachelor of Surgery from University of Notre Dame, Masters in Public Health and Clinical Diploma in Palliative Medicine and achieved the Fellowship of the RACGP in 2023.



**Dr Daniel Kim** completed his Bachelor of Medicine and Surgery from UWA and achieved the Fellowship of the RACGP in 2023. His interest lies in family medicine, general medicine, cardiology, respiratory and kidney disease.



**Dr Amrick Banwaith** completed his Bachelor of Medicine and Surgery in 2013 and achieved the Fellowship of Australian College of General Practitioners in 2022. His interests lies in child health and mental health.



**Dr Merilyn Lam** graduated with Doctor of Medicine from the University of Western Australia in 2019. She has worked in various hospital rotations. She is working towards the Fellowship of the Royal Australian College of General Practitioners.



**Dr Lakmal Nandadewa** graduated University of Colombo in Bachelor of Medicine and Surgery in 2008. She has over 10 years of hospital experience in Emergency Medicine, Surgery, Paediatrics, Gynaecology and Obstetrics and Intensive Care and Anaesthetics.



**Dr Chloe Brown** graduated University of Western Australia in 2021 in Doctor of Medicine. Since then, she has gained experience in various specialties across the South Metropolitan Health Service and Silver Chain hospice.

**Julie** is our Registered Nurse who assists the GP's in immunisation, lifestyle management, wound care, diabetes education, Chronic Disease Management, and general practice nursing duties.

## Our Administration Team

We are a multicultural practice with staff who can speak languages such as Mandarin, Cantonese, Telugu, Hindi, Gujarati and Bahasa Malaysia. If you require assistance and would like to speak to someone who speaks your language, please inform us when you make an appointment.



## Our Vision and Mission

Our vision is to provide the best quality primary care in our community and it is our mission to ensure that every person who comes to us leaves feeling better.

## Co-located with us:

### Queens Park Physiotherapy | Physiotherapy

Michelle Leong  
P: 0450 300 688

### Passion Podiatry | Podiatry

Jasmine Lee  
P: 0432 576 178

### Priscilla Lee | Dietician

P: 0430 230 409

### Australian Clinical Labs

P: 9350 9137



## Appointments

All patients are required to make an appointment to see the doctor. Please call 9356 8993 or scan below to book online



## Consultations

A standard consult is 15 minutes. Longer consultations are available and are recommended if you have more than one issue to discuss with the Doctor. Simply inform the receptionist of your request when making your appointment.

## Cancellations

Please inform us at least **4 hours** before your appointment time to cancel.

## Urgent Medical Attention

Urgent medical attention patients will be fitted in as required.

## Cultural Considerations

Patients are encouraged to advise the practice of their cultural/ethnic background as translating services are available for consultations.

## Home Visits

Home visits can be organised at the discretion of treating doctor and provided, it is within 5 km of the practice.

## Privacy Policy

We respect the privacy of our patients. The doctors and staff of Queens Park Medical Centre undertake to keep your personal and health details private and confidential.