

Billing Arrangements & Fees

We are a Mixed Billing practice. Medicare holders (no concession card), Overseas Visitor/Student Health Cover holders will be privately billed. Our fees are as follows:

Consultation Type	Private Fee	Medicare Rebate	Gap Payment
Standard Item 23 (up to 15 mins)	\$95	\$43.90	\$51.10
Long Item 36 (up to 30 mins)	\$160	\$84.90	\$75.10
Prolonged Item 44 (up to 45 mins)	\$221	\$125.10	\$95.90

We Bulk Bill patients who hold a valid Pensioner Card, Health Care Card, Commonwealth Seniors Card, Veteran Affairs Card, and children under 16 years old. Exceptions include procedures in the treatment room and home visits.

Reminder System

We run a reminder system for recalling patients for review of health conditions. Cervical Screening information is automatically forwarded to the National Cancer Screening Registry. If you do not wish to be included in any of these reminder systems, please let us know.

Test Results

For a review of test results, it is necessary to make a follow-up appointment. We are unable to release results prior to seeing a doctor

Patient Responsibility

Our practice takes an active approach to ensure that best outcomes for patients at all times even if they choose to reject management advice. Patients should notify the doctor if they want to refuse a specific advice or procedure.

Feedback

We welcome your feedback. Please feel free to speak with us if you have any questions or comments.

If you have concerns that a complaint has not been addressed adequately by the practice, you may wish to contact an external body:

Health & Disability Services Complaints Office
GPO Box B61, Perth WA 6838
6551 7600 or 1800 813 583

After Hours Care

For aftercare medical attention

Night Doctor

Phone: 1300 644 483

Perth Home GP

Phone: 1300 815 321

In an **EMERGENCY** dial 000

OR visit your nearest Emergency Department

Fiona Stanley Hospital

Robin Warren Drive, Murdoch

St John of God, Murdoch

100 Murdoch Drive, Murdoch

St John Urgent Care Cannington

1472 Albany Hwy, Beekham

Speak to one of our
friendly receptionist

08 9356 8993

More Information

reception@queensparkmedical.com.au

Fax: 08 9356 8994



Queens Park Medical Centre

339 Wharf Street, Queens Park WA 6107

QUEENS PARK
MEDICAL CENTRE



**Everyone who comes
leaves feeling better**

Our vision is to provide the best quality primary care in our community and it is our mission to ensure that every person who comes to us leaves feeling better.



www.queensparkmedical.com.au

08 9356 8993

Our Clinical Team

As a Doctor-owned and operated practice, we strive to offer a highly professional service without losing personal touch. Our team has over 30 years of collective experience to meet the diverse needs of all patients.



DR TIMOTHY ONG

Dr Tim Ong holds a Bachelor of Medicine and Surgery from UWA. He achieved the fellowship of the Royal Australian College of General Practitioners in 2000 and has completed a certificate in Sports Medicine in and a Diploma in Musculoskeletal Medicine.



DR HOLLIE SPEAKE

Dr Hollie Speake graduated with a Bachelor of Medicine/Bachelor of Surgery from University of Notre Dame, Masters in Public Health and Clinical Diploma in Palliative Medicine and achieved the Fellowship of the RACGP in 2023.



DR DANIEL KIM

Dr Daniel Kim completed his Bachelor of Medicine and Surgery from UWA and achieved the Fellowship of the RACGP in 2023. His interests are family medicine, general medicine, cardiology, respiratory and kidney disease.



DR AMRICK BANWAITH

Dr Amrick Banwaith completed his Bachelor of Medicine and Surgery in 2013, and achieved the Fellowship of Australian College of General Practitioners in 2022. His interests lie in child health and mental health.



DR NATHANAEL FOO

Dr Nathanael Foo graduated with a Doctor of Medicine from the University of Western Australia. His professional interest includes preventative care, aged care, cancer, palliative care, urgent and emergency presentations, and children's health.



DR HIRA SHAH

Dr Hira Shah completed her Bachelor of Medicine and Bachelor of Surgery (MBBS) from DUHS in Pakistan and gained broad clinical experience in Australia across multiple departments, including general medicine, emergency, obstetrics & gynaecology.

Nurse Team

Julie-Anne and Sharon are our Registered Nurses who assists the GPs in immunisation, lifestyle management, wound care, diabetes education, Chronic Disease Management, and general practice nursing duties.

Administration Team

We are a multicultural practice with staff who can speak languages such as Mandarin, Cantonese, Bengali, Hindi, Malayalam, Urdu and Tamil. If you require assistance and would like to speak to someone who speaks your language, please inform us when you make an appointment.

Co-located with us

✓ PHYSIOTHERAPY

Michelle Leong runs Queens Park Physiotherapy and has a BSc in Physiotherapy, Master in Physiotherapy. She takes a special interest in the musculoskeletal field and has postgraduate qualifications in Dry Needling, Acupuncture, and Clinical Pilates.

To make an appointment, call Michelle on 0450 300 688

✓ PODIATRY

Passion Podiatry provides friendly and quality podiatry care and services to ensure patients of all ages enjoy a comfortable and pain-free lifestyle. Managed by Jasmine Lee, whose particular interests include high-risk foot management, paediatrics, and biomechanical assessment. Early detection and treatment are essential.

To make an appointment, call Jasmine on 0432 576 178

✓ DIETITIAN

Priscilla Lee is an Accredited Practicing Dietitian (APD) and qualified Diabetes Educator. She provides one-on-one consultations and delivers individualised and practical suggestions that are tailored to nutritional needs, medical history, and personal goals

To make an appointment, call Priscilla on 0430 230 409

✓ COUNSELLING

The Family and Relationship Therapist, managed by Jennifer Loola, focuses on healing relationships and empowering lives. She has over 2 decades of experience both locally and internationally.

To make an appointment, call Jennifer on 0412 793 832



Appointments

All patients are required to make an appointment to see the Doctor. Please call 9356 8993 or scan to book an appointment.



Consultations

A standard consultation is 15 minutes. Longer consultations are available and recommended if you have more than one issue to discuss with the Doctor. Simply inform the receptionist of your request when making your appointment.

Cancellations

Please inform us **at least 4 hours** before your appointment time to cancel.

Cultural Considerations

Patients are encouraged to advise the practice of their cultural/ethnic background, as translation services are available for consultations if required.

Home Visits

Home visits can be organised at the discretion of the treating Doctor and provided it is within 5 km of the practice.

Privacy Policy

We respect the privacy of our patients. Your personal and health information is kept strictly private and confidential by all doctors and staff at Queens Park Medical Centre.